BigFix Data Collection

FSM IT is committed to protecting your privacy. BigFix does not collect data such as web browsing history or data content such as documents. However, to protect University data on personal devices, BigFix does collect minimal data regarding computer statistics. Below is a chart of those statistics:

Hardware Information

Data Type	Win	Mac	Type of Data Gathered
BIOS	x		The vendor, version and/or date of your computer's
Model	x	x	The model name as provided by the vendor; also indicates whether your computer is a "laptop,"
Serial Number	x	x	The computer's serial number.
Warranty Information	x	x	Status of the warranty for your computer.
CPU	x	x	The type (vendor/model) and speed of your computer's
RAM	x	x	The total amount of RAM installed.
Free and Total Disk Space	x	x	The size of and amount of free space available on your
Other Hardware Components	x	x	Other information about hardware including types and number of processors, types and number of drives

Network Information

Data Type	Win	Mac	Type of Data Gathered
IP and MAC Addresses	x	x	Your computer's current IP (Internet) addresses as assigned by your Internet Service Provider and the hardware addresses of your computer's network interface card(s).
DNS and Host Name	x	x	name followed by its current IP (Internet) domain as assigned by your Internet Service Provider.
Active Directory Path	x	x	The Active Directory domain location.
Domain/Workgroup	x	x	The domain or workgroup to which your computer

Operating System Information

Data Type	Win	Mac	Type of Data Gathered
OS	x	x	The name and version of the operating system installed on your computer, including service packs (Windows)
OS Language	x		The version of Windows installed on your computer.
OS Uptime	x	x	How long the computer has been running since last
Windows Automatic Update	x		Indicates whether the Windows Automatic Update

Software Information

Data Type	Win	Mac	Type of Data Gathered
Java	x	x	Information to manage Java versions consistent with our
Diagnostics	x	x	Information related to troubleshooting and restoring proper software functioning. (e.g. log file data, registry
Patched Software Version Info	x	x	The versions of software installed
Security Log Information	x		The settings to manage computer logs including

BigFix Client Information

Data Type	Win	Mac	Type of Data Gathered
BigFix Version	x	x	The version number of the BigFix software installed on
Last Reported	x	x	The last time the BigFix client connected to the BigFix
Client Settings	x	x	The list of all BigFix client settings on your computer.
Relay Information	x	x	The configuration and status of the BigFix relay that your computer uses to connect to the BigFix server.
Last Reported	x	x	The time at which the BigFix client on your computer
Locked	x	x	Indicates whether your computer has been "locked," so that the BigFix server cannot take any actions on it.

Power Management Information

Data Type	Win	Mac	Type of Data Gathered
Summary and Average Times	x	x	The cumulative and average times of various states that are meaningful to power management, including