

Effective Communication and Interpersonal Skills

Our graduates will demonstrate communication (both verbal and non-verbal) and interpersonal skills and strategies that result in respectful, compassionate, and effective information exchange and decision making with patients, families, members of the healthcare team, and other colleagues.

In engaging with patients, patients' families, academic and clinical team members, FSM graduates will:

1. Listen carefully, compassionately, and effectively.	Listening
2. Demonstrate that information is clearly understood; effectively address communication barriers including health literacy, disparities, authority gradients and language. 3. Share information in a timely manner with appropriate team members and patients. Academic, scientific and/or clinical presentations will be audience-appropriate.	Provide Clear Information
4. Demonstrate effective skills and strategies for difficult conversations cognizant of common pitfalls, deficiencies, and unanticipated outcomes.	Difficult Conversations